





# **Course: Advanced Maintenance Management**

Code	City	Hotel	Start	End	Price	Language - Hours
583	Zagreb (Croatia)	Hotel Meeting	2025-12-29	2026-01-02	5450 €	En - 25

## **INTRODUCTION**

This 5-day programme is focused on comprehensively structuring the maintenance management environment. The key elements of maintenance management strategy, organisation, maintenance programme development, work planning and control, decision models, maintenance auditing and performance measurement, continuous improvement, and other techniques required to implement a world-class maintenance practice will be covered. These key tools can be used to ensure the core disciplines are maintained, to drive improvement, identify best practices, and assist with the formulation of strategies.

## WHO SHOULD ATTEND?

• Professionals who are responsible for setting and implementing maintenance strategy, development of the maintenance programme, maintenance planning, scheduling and work control, including planners and users of CMMS

## **PROGRAMME OBJECTIVES**

Leading industrial organizations are evolving away from reactive ("fix-it-when-itbreaks") management into predictive, productive management ("anticipating, planning, and fix-it-before-it-breaks"). This evolution requires well-planned and executed actions on several fronts.



### You will:

- Identify planning best practices and key elements for taking action on them
- Understand how world-class organizations solve common planning problems
- Evaluate your practices compared to those of others
- Improve the use of your information and communication tools
- Improve productivity through use of better, more timely information
- Create and preserve lead-time in work management and use it for planning and scheduling resources
- Improve consistency and reliability of asset information
- Optimize preventive and predictive maintenance strategies
- Audit your maintenance operations
- Use the results to develop and improvement strategy
- Establish Auditing and Performance Indicators as a key element of the maintenance strategy

The programme will impart an understanding of how such techniques can be applied as part of a broad systematic approach to proactively managing and improving maintenance

# TRAINING METHODOLOGY

Facilitated by an experienced maintenance specialist, this programme will be conducted as a highly interactive work session, encouraging participants to share their own experiences and apply the programme material to real-life situations. Case studies from different industries will be investigated. Programme size will be limited to 30 delegates in order to stimulate discussion and efficiency of subject coverage. Each delegate will receive an extensive reference manual, as well as case studies, while worked out solutions will be handed out to the delegates on conclusion of group discussions.

To ensure the concepts introduced during the programme are understood, they will be



reinforced through a mix of learning methods, including lecture style presentation, open discussion, case studies, simulations and group work.

# **PROGRAMME OUTLINE**

### DAY 1 -MAINTENANCE MANAGEMENT STRATEGY

Maintenance in the Business Process

**Evolution in Maintenance Management** 

The Maintenance Management Environment and the need for improvement

An overview of various approaches to maintenance improvement

The Maintenance Benchmarking Process

Maintenance Benchmarking Methodology

World-Class Maintenance Management

Structure and content of Maintenance Management Strategy



### DAY 2 -MAINTENANCE PLAN: DEFINE THE WORKLOAD

Risk Priority Number

The Criticality Matrix

Failure Modes and Effects Analysis (FMEA)

Consequences of Failure

Failure Management Policies

The application of RCM in the Development of Failure Management Policies

Implementing Failure Management Policies

Corrective Maintenance Planning

Maintenance Logistics Planning

Maintenance Task Detail Planning

Maintenance Work Estimating

#### DAY 3 -MAINTENANCE MANAGEMENT SYSTEMS

Maintenance Work Prioritisation

Maintenance Work Flow

Notifications

Weekly Master Schedule

Backlog Management



### DAY 4 -MAINTENANCE AUDITING AND IMPROVEMENT

Introduction to Maintenance Auditing and Benchmarking

Using Auditing and Benchmarking to drive improvement

The Maintenance Auditing Process

Maintenance Auditing Methodology

Conducting a Maintenance Audit

Interpreting Audit Results

Using Auditing to Drive Improvement

DAY 5 -

## PERFORMANCE INDICATORS AND MANAGEMENT REPORTING

Managing and Measuring Progress to Excellence

Information and Control

Management Levels and Information

Maintenance Performance Indicators

Management Reports

Continuous Improvement in Maintenance



The Scandinavian Academy for Training and Development employs modern methods in training and skills development, enhancing the efficiency of human resource development. We follow these practices:

#### • Theoretical Lectures:

 We deliver knowledge through advanced presentations such as PowerPoint and visual materials, including videos and short films.

#### • Scientific Assessment:

 $\circ\,$  We evaluate trainees skills before and after the course to ensure their progress.

#### • Brainstorming and Interaction:

 We encourage active participation through brainstorming sessions and applying concepts through role play.

#### • Practical Cases:

- $\circ\,$  We provide practical cases that align with the scientific content and the participants specific needs.
- Examinations:
  - $\circ\,$  Tests are conducted at the end of the program to assess knowledge retention.
- Educational Materials:
  - $\circ\,$  We provide both printed and digital scientific and practical materials to participants.
- Attendance and Final Result Reports:
  - $\circ\,$  We prepare detailed attendance reports for participants and offer a comprehensive program evaluation.
- Professionals and Experts:
  - $\circ\,$  The programs scientific content is prepared by the best professors and trainers in various fields.
- Professional Completion Certificate:
  - $\circ~$  Participants receive a professional completion certificate issued by the Scandinavian Academy for
    - Training and Development in the Kingdom of Sweden, with the option for international authentication.
- Program Timings:
  - Training programs are held from 10:00 AM to 2:00 PM and include coffee break sessions during lectures.