



**SCANDINAVIAN ACADEMY**  
For Training and Development

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# Course: Fire Officer Leadership Fundamentals According to NFPA 1021

| Code   | City                    | Hotel              | Start      | End        | Price  | Language - Hours |
|--------|-------------------------|--------------------|------------|------------|--------|------------------|
| HS-863 | Zurich<br>(Switzerland) | Hotel Meeting Room | 2026-09-21 | 2026-09-25 | 5950 € | En - 25          |

## Introduction

Effective leadership in fire service teams is essential for ensuring a rapid and safe emergency response. This course is based on NFPA 1021 standards and is designed to provide participants with the knowledge and skills necessary to assume leadership roles in both field and administrative settings. The course focuses on developing leadership abilities, crisis management, and strategic planning for fire officers, enabling them to make effective decisions during emergencies and enhance their team's efficiency.

## General Objective

This course aims to prepare and qualify fire officers with the leadership and managerial skills necessary to efficiently manage fire service teams. The training follows best practices and international standards, emphasizing performance improvement and effective decision-making in emergency environments.

## Objectives

- Understand NFPA 1021 standards and the roles and responsibilities of fire officers.
- Develop leadership skills and decision-making abilities during emergencies.
- Learn the principles of strategic planning and resource management.
- Enhance communication skills with teams and stakeholders.
- Apply Incident Command System (ICS) for emergency management.
- Acquire risk analysis and emergency response planning capabilities.



- Improve conflict resolution skills and stress management in crisis situations.
- Evaluate leadership performance and apply lessons learned from past experiences.

## Target Audience

- Firefighters aspiring to be promoted to leadership positions.
- Newly appointed fire officers seeking to develop their leadership and management skills.
- Safety and emergency management officials looking to enhance their knowledge of fire service leadership fundamentals.
- Personnel working in fire and rescue departments aiming to improve their administrative and operational performance.
- Civil protection and civil defense personnel interested in emergency and disaster management.
- Anyone working in the fire service environment who wishes to acquire leadership and strategic planning skills.

## Course Outline

### Day 1: Introduction to Leadership According to NFPA 1021

- Leadership concepts in fire service environments
- NFPA 1021 standards and fire officer responsibilities
- Leadership roles within fire service departments
- Effective leadership skills in emergencies and crises
- Effective communication with teams and stakeholders
- Practical exercise: Simulated leadership scenario in an emergency incident

### Day 2: Incident Operations Management and Emergency Response

- Principles of Incident Command System (ICS)
- Risk assessment and rapid decision-making in emergencies



- Organizing teams and task allocation during emergencies
- Safety procedures during fire suppression and rescue operations
- Coordination with external agencies (EMS, law enforcement, civil defense)
- Practical exercise: Decision-making in high-pressure emergency environments

### **Day 3: Administrative Skills and Strategic Planning**

- Human resource management within fire service departments
- Strategic and tactical planning for emergency incidents
- Incident reporting and official documentation
- Training and professional development management within teams
- Rapid response planning based on NFPA 1021 guidelines
- Case study: Analyzing a large-scale emergency response plan

### **Day 4: Leadership and Communication in the Workplace**

- Effective leadership techniques under high-pressure situations
- Motivating teams and fostering a positive work environment
- Enhancing communication with subordinates and senior management
- Crisis management and decision-making under stress
- Conflict resolution and negotiation within fire service teams
- Practical exercise: Leadership scenario with complex challenges

### **Day 5: Performance Evaluation and Innovation in Fire Service**

- Leadership performance analysis for fire officers
- Incident evaluation and lessons learned from past responses
- Introduction to technology and innovation in firefighting
- Planning for the future of fire service leadership
- Workshop: Leadership assessment in a real-world emergency scenario



The Scandinavian Academy for Training and Development adopts the latest scientific and professional methodologies in training and human resource development, aiming to enhance the efficiency of individuals and organizations. Training programs are delivered through a comprehensive approach that includes:

- Theoretical lectures supported by PowerPoint presentations and visual materials (videos and short films).
- Scientific evaluation of participants before and after the program to measure progress and knowledge acquisition.
- Brainstorming sessions and practical role-playing to simulate real-life scenarios.
- Case studies tailored to align with the training content and participants work nature.
- Assessment tests conducted at the end of the program to evaluate the achievement of training objectives.

Each participant receives the training material (both theoretical and practical) in printed form and saved on a CD or flash drive. Detailed reports, including attendance records, final results, and overall program evaluations, are also provided.

Training materials are prepared professionally by a team of experts and specialists in various fields. At the end of the program, participants are awarded a professional attendance certificate, signed and accredited by the Scandinavian Academy for Training and Development.

### **Program Timings:**

- 9:00 AM to 2:00 PM in Arab cities.
- 10:00 AM to 3:00 PM in European and Asian cities.

### **The program includes:**

- A daily Coffee Break provided during the sessions to ensure participants comfort.