



SCANDINAVIAN ACADEMY
For Training and Development

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Course: Advanced Leadership for Fire Officers According to NFPA 1021

Code	City	Hotel	Start	End	Price	Language - Hours
HS-864	Zagreb (Croatia)	Hotel Meeting	2026-09-28	2026-10-09	8450 €	En - 50

Introduction

Effective leadership in fire service teams is essential to ensure a rapid and safe emergency response. This course is based on NFPA 1021 standards and is designed to equip participants with advanced leadership skills that enable them to manage fire teams effectively. The course focuses on leadership development, field operations management, strategic planning, effective communication, and problem-solving in emergency environments.

General Objective

This course aims to prepare fire officers for advanced leadership roles, enhancing their ability to make strategic decisions, manage large-scale incidents, and improve team efficiency in handling emergencies and crises.

Objectives

- Understand the requirements for advanced leadership according to NFPA 1021 standards
- Develop leadership skills in complex emergency environments
- Enhance effective communication skills and team management
- Acquire strategic planning and crisis management capabilities
- Apply advanced methodologies in risk analysis and decision-making
- Improve human and technical resource management skills



- Evaluate leadership performance and develop continuous improvement strategies
- Handle large-scale disasters and coordinate with relevant agencies

Target Audience

- Firefighters seeking promotion to leadership positions
- Newly appointed fire officers looking to develop their leadership and managerial skills
- Safety and emergency officials who want to enhance their leadership knowledge in firefighting
- Fire and rescue department personnel aiming to improve their administrative and operational performance
- Civil protection and civil defense personnel interested in emergency and disaster management
- Anyone working in the fire service environment who wants to acquire leadership and strategic planning skills

Course Outline

Day 1: Fundamentals of Fire Service Leadership According to NFPA 1021

- Leadership concepts in firefighting environments and their importance
- NFPA 1021 requirements and standards for fire officers
- Leadership roles and responsibilities in fire service departments
- Characteristics of an effective leader in emergency environments
- Practical exercise: Leadership personality analysis in firefighting scenarios

Day 2: Risk Assessment and Decision-Making in Field Operations

- Principles of risk assessment in fire operations
- Decision-making techniques under pressure
- Evaluating complex emergency scenes



- Strategies for handling unexpected situations
- Practical exercise: Simulation of decision-making in emergency operations

Day 3: Fire Team Management and Performance Motivation

- Organizing teams and delegating responsibilities
- Motivational techniques and creating a positive work environment
- Strengthening teamwork under extreme pressure
- Conflict resolution within fire service teams
- Practical exercise: Performance analysis of firefighting teams in emergency response

Day 4: Strategic Planning and Resource Management

- Developing effective disaster response plans
- Principles of long-term strategic planning
- Managing human and technical resources efficiently
- Assessing operational needs and performance improvement
- Case study: Developing a response plan for a large-scale incident

Day 5: Incident Command System (ICS) and Multi-Agency Coordination

- Introduction to ICS and its role in emergency management
- Leadership levels and responsibilities within the system
- Coordination mechanisms between various emergency response teams
- Case study: Practical application of ICS in real-life incidents
- Practical exercise: Simulation of an emergency response using ICS

Day 6: Leadership in Large-Scale Crises and Disasters

- The difference between daily leadership and crisis leadership
- Strategies for handling major emergency events
- Strategic decision-making during large-scale incidents



- Utilizing rapid assessment tools and evidence-based decision-making
- Practical exercise: Leading a team through a large-scale disaster scenario

Day 7: Effective Communication in Emergency Environments

- The importance of communication within fire service teams
- Communication techniques with teams, senior management, and external agencies
- Public speaking and presentation skills in crisis situations
- Media interaction during major incidents
- Practical exercise: Simulation of a press conference following an emergency

Day 8: Performance Evaluation and Continuous Improvement

- Leadership performance assessment criteria for fire officers
- Incident evaluation and lessons learned from past emergencies
- Enhancing leadership strategies based on performance evaluations
- Implementing critical analysis methods to develop leadership skills
- Practical exercise: Comprehensive assessment of fire team leadership during emergencies

Day 9: Innovation and Technology in Fire Services

- The role of technology in enhancing emergency response
- Modern innovations in fire suppression and rescue operations
- Big data and artificial intelligence applications in risk analysis
- Planning the future of leadership in fire service management
- Practical exercise: Developing an innovative project for fire service improvement

Day 10: Practical Applications and Final Evaluation

- Comprehensive review of leadership skills acquired during the course
- Workshop: Leadership evaluation and decision-making assessment
- Real-life scenario applications for managing complex fire incidents



- Final practical assessment: Leadership decision-making in a simulated emergency



The Scandinavian Academy for Training and Development adopts the latest scientific and professional methodologies in training and human resource development, aiming to enhance the efficiency of individuals and organizations. Training programs are delivered through a comprehensive approach that includes:

- Theoretical lectures supported by PowerPoint presentations and visual materials (videos and short films).
- Scientific evaluation of participants before and after the program to measure progress and knowledge acquisition.
- Brainstorming sessions and practical role-playing to simulate real-life scenarios.
- Case studies tailored to align with the training content and participants work nature.
- Assessment tests conducted at the end of the program to evaluate the achievement of training objectives.

Each participant receives the training material (both theoretical and practical) in printed form and saved on a CD or flash drive. Detailed reports, including attendance records, final results, and overall program evaluations, are also provided.

Training materials are prepared professionally by a team of experts and specialists in various fields. At the end of the program, participants are awarded a professional attendance certificate, signed and accredited by the Scandinavian Academy for Training and Development.

Program Timings:

- 9:00 AM to 2:00 PM in Arab cities.
- 10:00 AM to 3:00 PM in European and Asian cities.

The program includes:

- A daily Coffee Break provided during the sessions to ensure participants comfort.