





# **Course: Public Relations Campaigns \_ From Planning** to Execution

Code	City	Hotel	Start	End	Price	Language - Hours
466	Vienna (Austria)	Hotel Meeting Room	2024-12-09	2024-12-13	5450 €	En - 25

## Introduction

#### This program is designed for:

PR officers and any other key personnel involved in creating and enhancing a positive image for their organization.

## **Objectives**

- Explain the importance of organizational image.
- Create and implement a PR plan.
- Manage a crisis using PR means.
- List contributions of PR campaigns to strategic management.
- Measure PR effectiveness.

## Content

#### PR Recap

- What is PR
- Public RR
- The Many Components of PR
- Key Difference between PR and Advertising



### **Creating and Implementing a Public Relations Plan**

- Situation Analysis (S.W.O.T.)
- Target Audience(s)
- Goals (What Do We Hope to Accomplish?)
- Objectives (What Needs to be Done?)
- Key Messages
- Strategy
- Tactics
- Timeline

#### **Contributions of PR Campaigns to Strategic Management**

- Environmental Scanning
- Issues Management
- Crisis Management
- Relationship Management
- Reputation Management

### **Crisis Management Using PR Means**

- Defining and Identifying a Crisis
- Remembering the Rules in a Crisis
- Phases of a Crisis
- The Disclosure Principle
- The Symmetrical Communication Principle
- The Relationship Principle
- The Accountability Principle

### Importance of Organizational Image

• Public Opinion



- Image and Reputation Management
- From Identity to Reputation
- Relationship Management

### **Measuring PR Effectiveness**

- Output
- Outcome
- Matching Objectives and Results
- Management By Objectives (MBO)
- Public Opinions and Surveys
- Audits



The Scandinavian Academy for Training and Development employs modern methods in training and skills development, enhancing the efficiency of human resource development. We follow these practices:

#### • Theoretical Lectures:

 We deliver knowledge through advanced presentations such as PowerPoint and visual materials, including videos and short films.

#### • Scientific Assessment:

 $\circ\,$  We evaluate trainees skills before and after the course to ensure their progress.

#### • Brainstorming and Interaction:

 We encourage active participation through brainstorming sessions and applying concepts through role play.

#### • Practical Cases:

- $\circ\,$  We provide practical cases that align with the scientific content and the participants specific needs.
- Examinations:
  - $\circ\,$  Tests are conducted at the end of the program to assess knowledge retention.
- Educational Materials:
  - $\circ\,$  We provide both printed and digital scientific and practical materials to participants.
- Attendance and Final Result Reports:
  - $\circ\,$  We prepare detailed attendance reports for participants and offer a comprehensive program evaluation.
- Professionals and Experts:
  - $\circ\,$  The programs scientific content is prepared by the best professors and trainers in various fields.
- Professional Completion Certificate:
  - $\circ~$  Participants receive a professional completion certificate issued by the Scandinavian Academy for
    - Training and Development in the Kingdom of Sweden, with the option for international authentication.
- Program Timings:
  - Training programs are held from 10:00 AM to 2:00 PM and include coffee break sessions during lectures.