



**SCANDINAVIAN ACADEMY**  
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# Course: TQM Continuous Improvement Internal Auditing Reporting Skills

Code	City	hotel	Start	End	price	Hours
285	Zagreb (Croatia)	Hotel Meeting	2025-02-17	2025-02-21	4950 €	25

## Overview

Total Quality Management is a guided tour along the road to total quality. It reviews the history of quality and examines the wide variety of philosophies, concepts, and techniques for managing, controlling and improving, quality. Finally, it takes you step-by-step through the implementation process

Understand total quality concept and techniques for managing, controlling, and improving quality. Gain the information and skills needed to implement total quality practices

### This course contains the following points:

- TQM Continuous Improvement
- Internal Auditing Reporting Skills
- Auditing Compliance with Standards
- Strong Emphasis on Audit Reporting that Sells
- Including Latest Tools and Methodologies

### You will learn about the Best Worldwide Practices in Quality, TQM Continuous Improvement Auditing:

- Standards
- Methodology



- Planning
- Tools and Technology Issues
- The main objective of this program is to develop Advanced capability in Internal Auditing of Quality Assurance and TQM systems.
- This program places strong emphasis on: developing procedures, checklists and reporting skills and developing expertise in Quality Improvement Methodologies.
- Participant learns to apply and audit Quality Improvement Methodologies, Tools and Systems and TQM system implementations.
- Management of Benchmarking Project

### **Program Topics Include:**

- Quality Auditing Standards
- Quality Auditing Methodology
- Understanding and Collecting Information on Best Industry Practices
- Tools and Techniques
- Management Systems
- Quality Auditing Project Stages

### **This Program's Main Skill Development Areas:**

- Quality Assurance Methodology
- Reviewing ISO-9001 Q.A. Requirements and Auditing to Check for Compliance
- Implementing Auditing TQM and Continuous Improvement
- Quality Assurance Tools Methods
- Audit Checklist Preparation
- Audit Report Preparation Presentation

**European Quality Training is in the business of providing practical useful training programs. Programs will:**

- Help the participant implement improvements in his organization.



- Help the participant gain Multi-discipline understanding of the issues so that he can incorporate the needs and expectations of all his stakeholders/ customers in his improvement proposals and actions.
- Help build a knowledge framework in which job related



**The Scandinavian Academy for Training and Development employs modern methods in training and skills development, enhancing the efficiency of human resource development. We follow these practices:**

- **Theoretical Lectures:**

- We deliver knowledge through advanced presentations such as PowerPoint and visual materials, including videos and short films.

- **Scientific Assessment:**

- We evaluate trainees skills before and after the course to ensure their progress.

- **Brainstorming and Interaction:**

- We encourage active participation through brainstorming sessions and applying concepts through role play.

- **Practical Cases:**

- We provide practical cases that align with the scientific content and the participants specific needs.

- **Examinations:**

- Tests are conducted at the end of the program to assess knowledge retention.

- **Educational Materials:**

- We provide both printed and digital scientific and practical materials to participants.

- **Attendance and Final Result Reports:**

- We prepare detailed attendance reports for participants and offer a comprehensive program evaluation.

- **Professionals and Experts:**

- The programs scientific content is prepared by the best professors and trainers in various fields.

- **Professional Completion Certificate:**

- Participants receive a professional completion certificate issued by the Scandinavian Academy for Training and Development in the Kingdom of Sweden, with the option for international authentication.

- **Program Timings:**

- Training programs are held from 10:00 AM to 2:00 PM and include coffee break sessions during lectures.