



SCANDINAVIAN ACADEMY
For Training and Development

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Course: Security Crisis Management

Code	City	Hotel	Start	End	Price	Language - Hours
761	Zagreb (Croatia)	Hotel Meeting	2025-05-19	2025-05-23	4950 €	En - 25

Why Attend

This course will provide participants with an insight into the fundamentals of managing modern and effective security operations.

It will address a wide variety of topics such as security policies and procedures, risk management, access management and investigation, to enable all participants to understand the principles of security and risk management.

The course will provide practical and up-to-date security management skills and techniques that can be implemented within each participant's organization and security team.

Course Methodology

This course is highly interactive and includes group discussions, case studies and syndicate work. It also includes practical exercises that enable all participants to apply the advanced knowledge they gained and demonstrate their skills in security management.

Course Objectives

- Explain the process of designing procedures
- Conduct a security survey
- Explain risk management
- Describe and understand access control systems



- Explain management and selection of manpower
- Apply basic investigation procedures
- Utilize crisis management techniques

Target Audience

Managers and security staff wishing to develop an understanding of security management techniques and to further their knowledge of the security function, approach, and strategy.

Target Competencies

- Security management
- Developing Security policies and procedures
- Handling Physical security
- Conducting Risk assessment
- Incident management
- Conducting Incident investigation

Course outline

Security policies and procedures

- What the policies and procedures cover
- Who should design the policies and procedures
- Why security policies are of use to companies
- Why security procedures are of use to companies

Security operations management

- What operations management is



- What are the responsibilities
- How the remainder of the security team fits in

Perimeter and building security

- Measures available
- Developing security on sites
- Managing security on sites

Introduction to security surveying

- Understanding the risks
- Considering security options
- Communicating results to the client

Security risk management

- Introduction to security risk management
- What risk management means
- Who applies risk management
- Risk mitigation
- Risk management continuum

Access Management

- Types of access systems
- How the access systems are used
- Introduction to CCTV
- Intruder detection
- Implementing the systems

Manpower selection and development



- Selecting the right profile
- Screening of individuals
- Vetting of individuals
- On-going professional training

Introduction to investigations

- Gathering of information
- Purpose of the investigation
- Requirements of the investigation
- Upholding Credibility
- Keeping Documentation
- Legal aspects

Crisis management

- Dealing with a crisis
- Fall back planning
- Post incident considerations



The Scandinavian Academy for Training and Development employs modern methods in training and skills development, enhancing the efficiency of human resource development. We follow these practices:

- **Theoretical Lectures:**

- We deliver knowledge through advanced presentations such as PowerPoint and visual materials, including videos and short films.

- **Scientific Assessment:**

- We evaluate trainees skills before and after the course to ensure their progress.

- **Brainstorming and Interaction:**

- We encourage active participation through brainstorming sessions and applying concepts through role play.

- **Practical Cases:**

- We provide practical cases that align with the scientific content and the participants specific needs.

- **Examinations:**

- Tests are conducted at the end of the program to assess knowledge retention.

- **Educational Materials:**

- We provide both printed and digital scientific and practical materials to participants.

- **Attendance and Final Result Reports:**

- We prepare detailed attendance reports for participants and offer a comprehensive program evaluation.

- **Professionals and Experts:**

- The programs scientific content is prepared by the best professors and trainers in various fields.

- **Professional Completion Certificate:**

- Participants receive a professional completion certificate issued by the Scandinavian Academy for Training and Development in the Kingdom of Sweden, with the option for international authentication.

- **Program Timings:**

- Training programs are held from 10:00 AM to 2:00 PM and include coffee break sessions during lectures.