



**SCANDINAVIAN ACADEMY**  
For Training and Development

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# Course: Security Crisis Management

Code	City	Hotel	Start	End	Price	Language - Hours
SM-761	Zagreb (Croatia)	Hotel Meeting	2026-05-18	2026-05-22	4950 €	En - 25

## Why Attend

This course will provide participants with an insight into the fundamentals of managing modern and effective security operations.

It will address a wide variety of topics such as security policies and procedures, risk management, access management and investigation, to enable all participants to understand the principles of security and risk management.

The course will provide practical and up-to-date security management skills and techniques that can be implemented within each participant's organization and security team.

## Course Methodology

This course is highly interactive and includes group discussions, case studies and syndicate work. It also includes practical exercises that enable all participants to apply the advanced knowledge they gained and demonstrate their skills in security management.

## Course Objectives

- Explain the process of designing procedures
- Conduct a security survey
- Explain risk management
- Describe and understand access control systems



- Explain management and selection of manpower
- Apply basic investigation procedures
- Utilize crisis management techniques

## Target Audience

Managers and security staff wishing to develop an understanding of security management techniques and to further their knowledge of the security function, approach, and strategy.

## Target Competencies

- Security management
- Developing Security policies and procedures
- Handling Physical security
- Conducting Risk assessment
- Incident management
- Conducting Incident investigation

## Course outline

### Security policies and procedures

- What the policies and procedures cover
- Who should design the policies and procedures
- Why security policies are of use to companies
- Why security procedures are of use to companies

### Security operations management

- What operations management is



- What are the responsibilities
- How the remainder of the security team fits in

## **Perimeter and building security**

- Measures available
- Developing security on sites
- Managing security on sites

## **Introduction to security surveying**

- Understanding the risks
- Considering security options
- Communicating results to the client

## **Security risk management**

- Introduction to security risk management
- What risk management means
- Who applies risk management
- Risk mitigation
- Risk management continuum

## **Access Management**

- Types of access systems
- How the access systems are used
- Introduction to CCTV
- Intruder detection
- Implementing the systems

## **Manpower selection and development**



- Selecting the right profile
- Screening of individuals
- Vetting of individuals
- On-going professional training

## **Introduction to investigations**

- Gathering of information
- Purpose of the investigation
- Requirements of the investigation
- Upholding Credibility
- Keeping Documentation
- Legal aspects

## **Crisis management**

- Dealing with a crisis
- Fall back planning
- Post incident considerations



The Scandinavian Academy for Training and Development adopts the latest scientific and professional methodologies in training and human resource development, aiming to enhance the efficiency of individuals and organizations. Training programs are delivered through a comprehensive approach that includes:

- Theoretical lectures supported by PowerPoint presentations and visual materials (videos and short films).
- Scientific evaluation of participants before and after the program to measure progress and knowledge acquisition.
- Brainstorming sessions and practical role-playing to simulate real-life scenarios.
- Case studies tailored to align with the training content and participants work nature.
- Assessment tests conducted at the end of the program to evaluate the achievement of training objectives.

Each participant receives the training material (both theoretical and practical) in printed form and saved on a CD or flash drive. Detailed reports, including attendance records, final results, and overall program evaluations, are also provided.

Training materials are prepared professionally by a team of experts and specialists in various fields. At the end of the program, participants are awarded a professional attendance certificate, signed and accredited by the Scandinavian Academy for Training and Development.

### **Program Timings:**

- 9:00 AM to 2:00 PM in Arab cities.
- 10:00 AM to 3:00 PM in European and Asian cities.

### **The program includes:**

- A daily Coffee Break provided during the sessions to ensure participants comfort.