



**SCANDINAVIAN ACADEMY**  
For Training and Development

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# Course: Electronic Document Management System with Business Process Automation

Code	City	Hotel	Start	End	Price	Language - Hours
668	Muscat (Oman)	Hotel Meeting Room	2025-06-01	2025-06-05	3450 €	En - 25

## Program Overview

**In this program you will learn about...**

### Assisting You Provide Better

- Business Processes Support
- Customer Satisfaction
- Manage Knowledge
- Increase Management Control
- Empower Employees
- Preparing Request for Proposals
- Preparing Bidding Documents

Covering: Needs Analysis, Implementation Strategies, Technical Specifications & Procedures, Security and Compliance with Good & Best Management Practices  
Includes: A Hands On-Workshop to Apply the Methods Discussed

## Program Content

### Objective of Document Management Systems

### EDMS Systems and Direction of the Technology



## **Role to Documents in our Business**

- Supporting Business Processes
- Legal Requirements
- Knowledge Management

## **Features of EDMS Systems**

## **Strategies for EDMS Implementation**

## **Understanding Good Management Practices and Role Documents Play**

## **Assessing Documentation Needs for the Business Processes**

## **Knowledge Management through EDMS Systems**

## **EDMS System Implementation**

- Analyzing Needs
- Choosing Implementation Strategy
- Technical Specifications & Procedures
- Scanning
- Storage Structure
- OCR or Vectorization
- Indexing
- Security
- Workflow
- Contracting Arrangement
- Monitoring Implementation
- Testing and Acceptance



- Operation Support

## **Business Process Automation & Workflow Systems**

### **Understanding Workflow Integration**

### **Identification of Business Processes**

### **Identification of Business Processes Needing Workflow**

### **Technical Specifications and Implementation Procedures**

### **Implementing Workflow with EDMS and Knowledge Management Systems**

### **Program Recommendations & Action Plan**



The Scandinavian Academy for Training and Development adopts the latest scientific and professional methodologies in training and human resource development, aiming to enhance the efficiency of individuals and organizations. Training programs are delivered through a comprehensive approach that includes:

- Theoretical lectures supported by PowerPoint presentations and visual materials (videos and short films).
- Scientific evaluation of participants before and after the program to measure progress and knowledge acquisition.
- Brainstorming sessions and practical role-playing to simulate real-life scenarios.
- Case studies tailored to align with the training content and participants work nature.
- Assessment tests conducted at the end of the program to evaluate the achievement of training objectives.

Each participant receives the training material (both theoretical and practical) in printed form and saved on a CD or flash drive. Detailed reports, including attendance records, final results, and overall program evaluations, are also provided.

Training materials are prepared professionally by a team of experts and specialists in various fields. At the end of the program, participants are awarded a professional attendance certificate, signed and accredited by the Scandinavian Academy for Training and Development.

### **Program Timings:**

- 9:00 AM to 2:00 PM in Arab cities.
- 10:00 AM to 3:00 PM in European and Asian cities.

### **The program includes:**

- A daily buffet provided during the sessions to ensure participants comfort.