



SCANDINAVIAN ACADEMY
For Training and Development

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Course: Effective Modern Security Management and Operations

Code	City	Hotel	Start	End	Price	Language - Hours
SM-770	Zagreb (Croatia)	Hotel Meeting	2026-10-12	2026-10-16	4950 €	En - 25

Introduction

This training course will provide participants with an insight into the fundamentals of managing Modern and Effective Security Operations. It will address a wide variety of topics such as security policies and procedures, risk management, access management, and investigation, to enable all participants to understand the principles of security and risk management.

Management of security risks applies the principles of risk management to the management of security threats. It consists of identifying threats (or risk causes), assessing the effectiveness of existing controls to face those threats, determining the risks' consequence(s), prioritizing the risks by rating the likelihood and impact, classifying the type of risk and selecting an appropriate risk option or risk response. This training course will provide practical and up-to-date security management skills and techniques that can be implemented within each participant's organization and security team.

A Security Operations Manager must have oversight of the multiple activities performed in day-to-day operations, while keeping on top of continuous regulatory development. This training course validates your ability to manage your team, suppliers, resources, and business processes in line with current industry standards. You will learn all the necessary security measures in response to dynamic security demands



Targeted Groups

- Experienced / Non Experienced Security Managers
- Civilian Representatives
- Managers
- Supervisors
- Risk Management Staff

Course Objectives

- Apply the basic concept of management to security and explain the specialist role of the security manager
- Plan, develop and organize the human and material resources necessary for the effective operation of a security unit
- Advise on the development of security programs and Standard Operating Procedures
- Monitor and enforce the implementation of security programs and SOPs
- Verify that security personnel can implement security preventive measures
- Advise on the development of emergency plans and manage the security response action necessary in security emergencies involving facilities, terminal buildings, and public access facilities

Targeted Competencies

- Developing the ability to respond to security situations
- Interpreting the latest international regulatory requirements
- Improving professionalism in the facility by developing and implementing effective solutions
- Identifying and managing security risks
- Preparing Risk Matrixes and determining the consequences of events



Course outline

Security Risk Management Framework:

- Security Risk Management
- Loss prevention techniques
- Security Surveillance
- Security Management framework – Working the system
- Key Concepts in Physical Security Resource Management
- Building and Perimeter Security

Addressing Issues Faced by Security:

- Determining job requirements and recruitment criteria – Who makes a Good Security Officer
- Motivating staff and providing feedback
- Deploying, briefing and supervising staff
- Assessing staff performance
- Understanding primary threats to physical security
- Conducting Risk (RA) and Vulnerability (SVA) Assessments

Access Control and Physical Monitoring:

- Electronic Intruder Detection
- Security Contingency Planning
- Physical Security Asset Acquisition
- CCTV Operations
- Operation and Maintenance of Physical Security Resources
- Situational Awareness

Overview of Security Planning and Investigations:



- Security and Emergency Planning documentation
- Responding to major security emergencies
- Security Policies and Procedures
- Defining Proposed Resource Outcomes and Cost-Effectiveness
- Considering Life-Cycle, Warranty and Preventive Maintenance
- Industry Investigation Techniques

Information Security:

- Finding the balance between public facilitation and security measures
- Security Management Systems (SMS)
- Close Protection Basics
- Determining Resource Support
- Physical Security/Information Technology Integration



The Scandinavian Academy for Training and Development adopts the latest scientific and professional methodologies in training and human resource development, aiming to enhance the efficiency of individuals and organizations. Training programs are delivered through a comprehensive approach that includes:

- Theoretical lectures supported by PowerPoint presentations and visual materials (videos and short films).
- Scientific evaluation of participants before and after the program to measure progress and knowledge acquisition.
- Brainstorming sessions and practical role-playing to simulate real-life scenarios.
- Case studies tailored to align with the training content and participants work nature.
- Assessment tests conducted at the end of the program to evaluate the achievement of training objectives.

Each participant will receive comprehensive training materials, including theoretical content, practical exercises, and supporting resources, provided in both printed and digital formats. Detailed reports, including attendance records, final results, and overall program evaluations, are also provided.

Training materials are prepared professionally by a team of experts and specialists in various fields. At the end of the program, participants are awarded a professional attendance certificate, signed and accredited by the Scandinavian Academy for Training and Development.

Program Timings:

- 9:00 AM to 2:00 PM in Arab cities.
- 10:00 AM to 3:00 PM in European and Asian cities.

The program includes:

- A daily Coffee Break provided during the sessions to ensure participants comfort.