



**SCANDINAVIAN ACADEMY**  
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# Course: Public Relations Campaigns \_ From Planning to Execution

Code	City	Hotel	Start	End	Price	Language - Hours
466	Kuala Lumpur (Malaysia)	Hotel Meeting Room	2025-10-20	2025-10-24	4450 €	En - 25

## Introduction

**This program is designed for:**

PR officers and any other key personnel involved in creating and enhancing a positive image for their organization.

## Objectives

- Explain the importance of organizational image.
- Create and implement a PR plan.
- Manage a crisis using PR means.
- List contributions of PR campaigns to strategic management.
- Measure PR effectiveness.

## Content

### PR Recap

- What is PR
- Public RR
- The Many Components of PR
- Key Difference between PR and Advertising



## **Creating and Implementing a Public Relations Plan**

- Situation Analysis (S.W.O.T.)
- Target Audience(s)
- Goals (What Do We Hope to Accomplish?)
- Objectives (What Needs to be Done?)
- Key Messages
- Strategy
- Tactics
- Timeline

## **Contributions of PR Campaigns to Strategic Management**

- Environmental Scanning
- Issues Management
- Crisis Management
- Relationship Management
- Reputation Management

## **Crisis Management Using PR Means**

- Defining and Identifying a Crisis
- Remembering the Rules in a Crisis
- Phases of a Crisis
- The Disclosure Principle
- The Symmetrical Communication Principle
- The Relationship Principle
- The Accountability Principle

## **Importance of Organizational Image**

- Public Opinion



- Image and Reputation Management
- From Identity to Reputation
- Relationship Management

## **Measuring PR Effectiveness**

- Output
- Outcome
- Matching Objectives and Results
- Management By Objectives (MBO)
- Public Opinions and Surveys
- Audits



**The Scandinavian Academy for Training and Development employs modern methods in training and skills development, enhancing the efficiency of human resource development. We follow these practices:**

• **Theoretical Lectures:**

- We deliver knowledge through advanced presentations such as PowerPoint and visual materials, including videos and short films.

• **Scientific Assessment:**

- We evaluate trainees skills before and after the course to ensure their progress.

• **Brainstorming and Interaction:**

- We encourage active participation through brainstorming sessions and applying concepts through role play.

• **Practical Cases:**

- We provide practical cases that align with the scientific content and the participants specific needs.

• **Examinations:**

- Tests are conducted at the end of the program to assess knowledge retention.

• **Educational Materials:**

- We provide both printed and digital scientific and practical materials to participants.

• **Attendance and Final Result Reports:**

- We prepare detailed attendance reports for participants and offer a comprehensive program evaluation.

• **Professionals and Experts:**

- The programs scientific content is prepared by the best professors and trainers in various fields.

• **Professional Completion Certificate:**

- Participants receive a professional completion certificate issued by the Scandinavian Academy for Training and Development in the Kingdom of Sweden, with the option for international authentication.

• **Program Timings:**

- Training programs are held from 10:00 AM to 2:00 PM and include coffee break sessions during lectures.