





Course: Security Officers Development Program

Code	City	Hotel	Start	End	Price	Language - Hours
767	Zagreb (Croatia)	Hotel Meeting	2025-12-08	2025-12-12	4950 €	En - 25

Introduction

Security Officers are professionals who work in a variety of organizations and with diverse groups of people. As such, they require the necessary skills and knowledge to enhance both personal and organizational performance. As quickly as the world and its continents change and develop, so do risks and threats of dealing with people of this world. Organizations can no longer view security departments and employees as lower-level functions. To ensure staff in these departments function effectively within the realm of the larger organizational objectives, security officers must-have skills to lead their staff and department teams and individual officers have the required skills and expertise to provide an effective response to implementing successful security.

To achieve a consistent level of best practice in security, the officer needs to understand the requirements of the industry, their organization and department, their team, and their security projects.

This course is designed to equip delegates with skill, knowledge, and ability to perform their duties to international standards and current best practices in security. The course is an opportunity to develop security skills that will enhance any organization or individual officer's ability to handle conflict situations and security solutions. The course is structured to develop knowledge in technical security areas of roles and functions, risk assessment, legislation, health/safety, incident control, and crisis management. This course is designed to empower participants to have an opportunity to learn, understand, and practice techniques that make security work more efficient and effective, therefore creating conditions for productivity



Targeted Groups

- Security Supervisors and Managers
- HSSE & Fire Personnel
- · Facility or Building Managers

Course Objectives:

- Identify best practice and effective policy implementation on leading security solutions
- Operate and interact with a security function effectively
- Identify communication strategies to build more productive communications
- Understand the roles of Security Officer
- Know how to effectively diffuse and deal with conflict
- Understand special risk requirements
- Identify the components of an Improvised Explosive device (IED)

Targeted Competencies

- Health and safety awareness
- · Specialist security knowledge and awareness
- Preparation, planning and risk assessment
- Log keeping, post-incident reporting, problem-solving and analytical thinking
- Conflict management and techniques for diffusing aggressive situations
- Effective communication and methods for team cooperation

Course outline

ntroduction to Security:

• Define the key purpose of security



- The main objectives of a security officer
- Qualities of a security officer
- Assignment instructions
- Control rooms
- Confidentiality
- Different types of patrols
- · Perimeter security and access control
- Security lighting

Threats to Assets:

- Understanding loss
- Key point identification
- · Risk analysis
- Security survey
- Security survey

Special Risks:

- Understanding terrorism
- Weapons and explosives recognition
- Conditions in place before searching
- Different types of search
- · Actions on a find
- Evacuation planning
- Threat warning reports

Control and Restraint:

- Legal considerations
- Impact factors
- Reasonable response options
- Profiled offender behavior



- Identification of warning signs
- Identification of danger signs
- Striking techniques
- Primary target area
- Secondary target area
- Final target area
- Use of force report writing
- Positional asphyxia

Fire Prevention:

- The nature of fire
- Three elements of fire
- Classifications of fire
- Fire extinguishers
- Fire risk assessment



The Scandinavian Academy for Training and Development employs modern methods in training and skills development, enhancing the efficiency of human resource development. We follow these practices:

• Theoretical Lectures:

We deliver knowledge through advanced presentations such as PowerPoint and visual materials,
including videos and short films.

• Scientific Assessment:

 $\circ\,$ We evaluate trainees skills before and after the course to ensure their progress.

• Brainstorming and Interaction:

 We encourage active participation through brainstorming sessions and applying concepts through role play.

• Practical Cases:

• We provide practical cases that align with the scientific content and the participants specific needs.

• Examinations:

• Tests are conducted at the end of the program to assess knowledge retention.

• Educational Materials:

• We provide both printed and digital scientific and practical materials to participants.

• Attendance and Final Result Reports:

• We prepare detailed attendance reports for participants and offer a comprehensive program evaluation.

• Professionals and Experts:

• The programs scientific content is prepared by the best professors and trainers in various fields.

• Professional Completion Certificate:

Participants receive a professional completion certificate issued by the Scandinavian Academy for
Training and Development in the Kingdom of Sweden, with the option for international authentication.

• Program Timings:

 Training programs are held from 10:00 AM to 2:00 PM and include coffee break sessions during lectures.