



SCANDINAVIAN ACADEMY
For Training and Development

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Course: Security Officers Development Program

Code	City	Hotel	Start	End	Price	Language - Hours
SM-767	Zagreb (Croatia)	Hotel Meeting	2026-12-07	2026-12-11	4950 €	En - 25

Introduction

Security Officers are professionals who work in a variety of organizations and with diverse groups of people. As such, they require the necessary skills and knowledge to enhance both personal and organizational performance. As quickly as the world and its continents change and develop, so do risks and threats of dealing with people of this world. Organizations can no longer view security departments and employees as lower-level functions. To ensure staff in these departments function effectively within the realm of the larger organizational objectives, security officers must-have skills to lead their staff and department teams and individual officers have the required skills and expertise to provide an effective response to implementing successful security.

To achieve a consistent level of best practice in security, the officer needs to understand the requirements of the industry, their organization and department, their team, and their security projects.

This course is designed to equip delegates with skill, knowledge, and ability to perform their duties to international standards and current best practices in security. The course is an opportunity to develop security skills that will enhance any organization or individual officer`s ability to handle conflict situations and security solutions. The course is structured to develop knowledge in technical security areas of roles and functions, risk assessment, legislation, health/safety, incident control, and crisis management. This course is designed to empower participants to have an opportunity to learn, understand, and practice techniques that make security work more efficient and effective, therefore creating conditions for productivity



Targeted Groups

- Security Supervisors and Managers
- HSSE & Fire Personnel
- Facility or Building Managers

Course Objectives:

- Identify best practice and effective policy implementation on leading security solutions
- Operate and interact with a security function effectively
- Identify communication strategies to build more productive communications
- Understand the roles of Security Officer
- Know how to effectively diffuse and deal with conflict
- Understand special risk requirements
- Identify the components of an Improvised Explosive device (IED)

Targeted Competencies

- Health and safety awareness
- Specialist security knowledge and awareness
- Preparation, planning and risk assessment
- Log keeping, post-incident reporting, problem-solving and analytical thinking
- Conflict management and techniques for diffusing aggressive situations
- Effective communication and methods for team cooperation

Course outline

Introduction to Security:

- Define the key purpose of security



- The main objectives of a security officer
- Qualities of a security officer
- Assignment instructions
- Control rooms
- Confidentiality
- Different types of patrols
- Perimeter security and access control
- Security lighting

Threats to Assets:

- Understanding loss
- Key point identification
- Risk analysis
- Security survey
- Security survey

Special Risks:

- Understanding terrorism
- Weapons and explosives recognition
- Conditions in place before searching
- Different types of search
- Actions on a find
- Evacuation planning
- Threat warning reports

Control and Restraint:

- Legal considerations
- Impact factors
- Reasonable response options
- Profiled offender behavior



- Identification of warning signs
- Identification of danger signs
- Striking techniques
- Primary target area
- Secondary target area
- Final target area
- Use of force report writing
- Positional asphyxia

Fire Prevention:

- The nature of fire
- Three elements of fire
- Classifications of fire
- Fire extinguishers
- Fire risk assessment



The Scandinavian Academy for Training and Development adopts the latest scientific and professional methodologies in training and human resource development, aiming to enhance the efficiency of individuals and organizations. Training programs are delivered through a comprehensive approach that includes:

- Theoretical lectures supported by PowerPoint presentations and visual materials (videos and short films).
- Scientific evaluation of participants before and after the program to measure progress and knowledge acquisition.
- Brainstorming sessions and practical role-playing to simulate real-life scenarios.
- Case studies tailored to align with the training content and participants work nature.
- Assessment tests conducted at the end of the program to evaluate the achievement of training objectives.

Each participant receives the training material (both theoretical and practical) in printed form and saved on a CD or flash drive. Detailed reports, including attendance records, final results, and overall program evaluations, are also provided.

Training materials are prepared professionally by a team of experts and specialists in various fields. At the end of the program, participants are awarded a professional attendance certificate, signed and accredited by the Scandinavian Academy for Training and Development.

Program Timings:

- 9:00 AM to 2:00 PM in Arab cities.
- 10:00 AM to 3:00 PM in European and Asian cities.

The program includes:

- A daily Coffee Break provided during the sessions to ensure participants comfort.