



**IT, Telecommunication &  
Networking**



**SCANDINAVIAN ACADEMY**  
Training and Development



# Course: Strategic IT Leadership

| Code | City                    | hotel              | Start      | End        | price  | Hours |
|------|-------------------------|--------------------|------------|------------|--------|-------|
| 410  | Kuala Lumpur (Malaysia) | Hotel Meeting Room | 2024-05-27 | 2024-06-07 | 6950 € | 50    |

## Introduction

Management of IT services is no longer enough. The strategic importance of information services to the enterprise makes IT a critical partner in meeting business goals.

Defining IT strategy, and leading an agile IT organization that is customer-centric, making good strategic management and technical decisions and leverage your IT resources is the challenge IT leaders face today. Strategic IT Leadership will give you the skills you need to meet these challenges.

## Objectives

This seminar reveals the most important aspects of leading and managing a world-class, strategically aligned IT department.

From aligning IT projects with corporate strategy to defining value and performance measurement, knowing when to adopt new technologies, from team building and finding and keeping the right people, to planning and budgeting, you will learn the keys to strategically align your IT services with professional, world class, proven techniques.

## Training Methodology

The seminar combines presentations with interactive workshop exercises, supported by video material and case studies. Delegates will be encouraged to participate actively in relating the strategies of effective IT leadership to the particular needs of their enterprise.

## Organizational Impact

- Learn techniques for aligning IT and corporate strategy for maximum ROI.
- Develop visionary, innovative, and effective IT strategies for the success of the organization.
- Making new IT initiatives and technologies support the corporate vision.

## Personal Impact

- How to be an effective, strategic IT leader
- Improve your personal management, influence and negotiation skills



- Learn to evaluate technology solutions, vendor selection and outsourcing.

## Who should attend?

IT professionals from both technical and management backgrounds — including those who oversee IT operations, networks/systems and IT projects would benefit from this seminar. It will be of particular value to technical professionals who have been--or are about to be--promoted to a IT management position and experienced professionals who are new to the technical environment.

## SEMINAR OUTLINE

### Leading and Managing the IT Department

- Understand the challenges of the IT manager
- How to value IT services
- Communicate IT value to upper management, peers and end-users.
- Understand the responsibilities of the IT team leader.

### Managing Technology

- Understand the Strategy for Managing Existing Technology
- Know when to develop and adopt New Technologies
- Be Aware of how to manage assets effectively.

### Using Influence

- Understand the different types of influential power.
- Be aware of the various influence strategies
- Select the most effective influence strategy for the situation
- Understanding negotiations, tactics and techniques.
- Use influence effectively to thrive as an IT manager

### Strategic Decision Making

- Apply strategic decision making
- Recognizing strategic decisions and initiatives.
- Apply strategic decision making to vendor selection



- Understand when to outsource

#### **Developing the IT Strategic Plan and Budget**

- Using the mission as an IT driver
- Defining the customer profile
- understanding the partnership model
- Creating a strategic plan
- Planning and budgeting issues

#### **Managing IT Quality**

- Understanding the importance of managing by process
- Understand the definitions of quality
- Applying maturity models
- Using process management
- Applying international standards

#### **Building the IT Management Team**

- Evaluating IT performance and metrics
- Understanding delegation and motivation
- Team building
- Managing the management team and stakeholders.

#### **IT Project Management**

- The Importance of Project Management
- Defining Project Manager talents and skills
- Understanding the principles of Project Management

#### **IT Performance Metrics**

- Developing a measurement strategy
- Creating a 'Best Practices' based organization



- Deploy metrics
- Managing by facts and results
- Integrate metrics into the strategic plan

#### **Common Pitfalls and Lessons Learned**

- Balancing technical and corporate requirements
- Balancing tactical and strategic decisions
- Evaluating new and existing technologies
- Balancing management styles and culture.



**The Scandinavian Academy employs modern methods in training and skills development, enhancing the efficiency of human resource development. We follow these practices:**

- **Theoretical Lectures:**
  - We deliver knowledge through advanced presentations such as PowerPoint and visual materials, including videos and short films.
- **Scientific Assessment:**
  - We evaluate trainees skills before and after the course to ensure their progress.
- **Brainstorming and Interaction:**
  - We encourage active participation through brainstorming sessions and applying concepts through role play.
- **Practical Cases:**
  - We provide practical cases that align with the scientific content and the participants specific needs.
- **Examinations:**
  - Tests are conducted at the end of the program to assess knowledge retention.
- **Educational Materials:**
  - We provide both printed and digital scientific and practical materials to participants.
- **Attendance and Final Result Reports:**
  - We prepare detailed attendance reports for participants and offer a comprehensive program evaluation.
- **Professionals and Experts:**
  - The programs scientific content is prepared by the best professors and trainers in various fields.
- **Professional Completion Certificate:**
  - Participants receive a professional completion certificate issued by the Scandinavian Academy for Training and Development in the Kingdom of Sweden, with the option for international authentication.
- **Program Timings:**
  - Training programs are held from 10:00 AM to 2:00 PM and include buffet sessions for light meals during lectures.